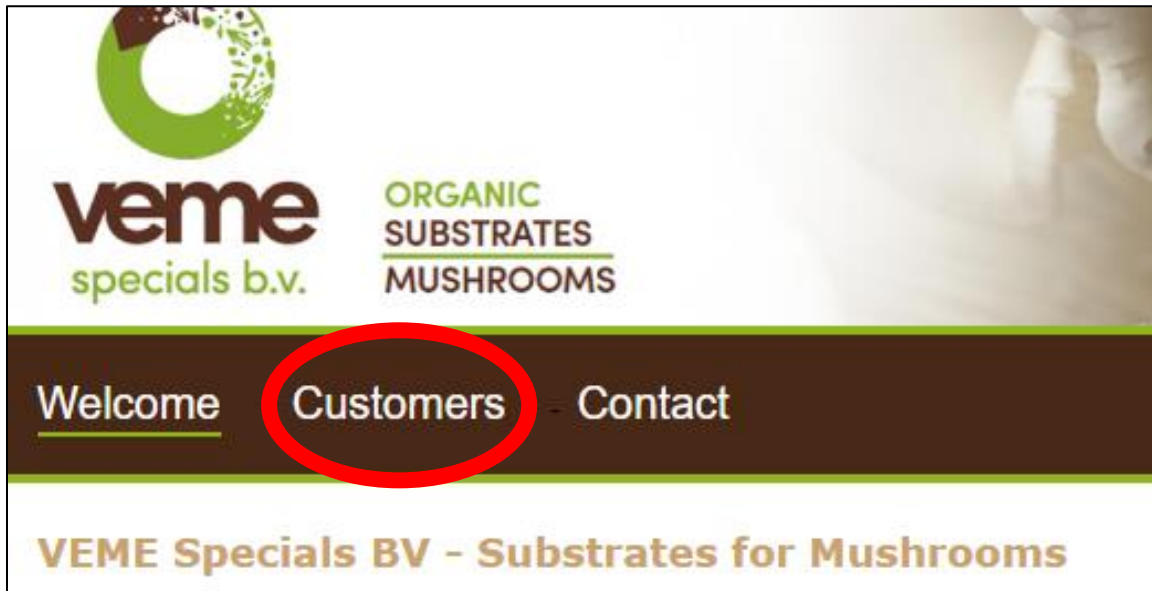


VEME Specials – Customer Portal

Access

The VEME customer portal can be accessed via our homepage or directly via:

<https://www.vemespecials.nl/?m=32&p=klanten>



The portal can also be accessed using your cellphone or tablet, so you always have access to the current planning and orders at VEME.

At this moment the customer portal features the following functionalities:

1. Changing and accessing company details
2. Create, change and check current orders

During 2023, we will be adding the following functionalities:

3. Complete translation into English
4. Order details are available directly after production:
 - a. Spawn date
 - b. Spawn code
 - c. Block weight after spawning
5. Financial details
 - a. Copy of the invoice for each order
 - b. Balance of pallets / other packaging
6. Cultivation registration (optional)

First-time login

Please choose „forgot password? „ in the menu below:

Customer portal (productie)

Please log in here using your username and password:

username:

password:

login

[forgot password?](#)

Customer portal (productie)

forgot password?:

Please fill in your e-mailadress and your login details wil be sent by email (also check the spam box)

username:

Send login details

Please enter the email-address which is known to us in the box “username”. Most likely this is the email-address on which this manual has been sent. After choosing “Send login details” your new credentials will be sent to you via mail. Please also check the spam mailbox.

After receiving your new login credentials, you can log in onto the customer portal.

Functionalities customer portal

At the moment, the following functionalities can be used in the portal:

1. Account
2. Locations
3. Orders
4. Cultivation

Below a short description per function:

Account

With this menu, you can consult and change your company details which are known to us. These company details are used as the official communication and invoicing address.

overview account locations orders cultivation log_off
company details
company VEME Test
contact Job van de Crommert
address Scheiweg 75 5421 XL Gemert
telephone 0615127532
cellphone
username info@vemespecials.nl
modify

Locations

overview account locations orders cultivation log_off				
Beheer hier uw locaties				
Dit is een overzicht van uw locaties. Hier kunt u deze wijzigen, toevoegen of verwijderen.				
omschrijving	adres	aantal cellen	bijzonderheden	
Gemert	Scheiweg 75, 5421 XL Gemert	14	wijzig
Uden Demo	Hoogstraat 12, 5406 TH Uden	1	wijzig
locatie toevoegen				

With the menu „locations“, you can add or modify different company locations when necessary. This information is used to print the correct unloading address at the waybill, and later on for the cultivation registration. When nothing is filled in here, the standard company details will be used.

Orders

Using the menu „orders“, you will always have an overview of your current orders at VEME Specials. This menu features the following functions:

1. Filter – filter the order on location, article and date range
2. “Wijzigen” – change orders
3. “Kopiëren” – copy existing orders into new orders
4. “Nieuwe bestelling plaatsen” – create a new order
5. PDF Export – Export a .pdf file of the order overview

[overview](#) | [account](#) | [locations](#) | [orders](#) | [cultivation](#) | [log off](#)


Overzicht bestellingen

Hier vindt u een overzicht van uw bestellingen

filter

- alle locaties - v - alle artikelen - v [grid icon] [grid icon] filteren

week	nr	gewenste leverdatum	locatie	artikel	broed	aantal	perforatie		
49	2391	05-12-2022	Gemert	Grijze Oesterzwam - F2	Spoppo	200	1+3	wijzigen	kopiëren
50	2395	15-12-2022	Uden Demo	Bio Shiitake F3 PP	4325	42	0	wijzigen	kopiëren
51	2392	19-12-2022	Gemert	Grijze Oesterzwam - F2	Spoppo	200	1+3	wijzigen	kopiëren
52	2396	29-12-2022	Uden Demo	Bio Shiitake F3 PP	4325	42	0	wijzigen	kopiëren
01	2393	02-01-2023	Gemert	Grijze Oesterzwam - F2	Spoppo	200	1+3	wijzigen	kopiëren
	2398	05-01-2023	Uden Demo	Bio Shiitake F3 PP	4325	42	0	wijzigen	kopiëren
02	2397	12-01-2023	Uden Demo	Bio Shiitake F3 PP	4325	42	0	wijzigen	kopiëren
03	2394	16-01-2023	Gemert	Grijze Oesterzwam - F2	Spoppo	200	1+3	wijzigen	kopiëren


Nieuwe bestelling plaatsen

The menu that appears when choosing “wijzigen”, “kopiëren” of “nieuwe bestelling plaatsen” is similar, and will therefore be explained for all instances on the next page. When you would like to repeat an order, for example the same amount of blocks, just in another week, the easiest way to do so is to copy the order. For this, choose the button “kopiëren” and a new order will be created using the data of the old one. It is sufficient to just change the requested delivery date.

Because of the lead times in our production process it is not possible to change orders in the last 21 days before the spawning date. When it is occasionally necessary to conduct changes to the order during these 21 days, please contact us at: +31 (0)85 – 773 76 56 or info@vemespecials.nl.

bestellingsnummer: 2391

gewenste leverdatum*
05-12-2022

locatie
Gemert

artikel
Grijze Oesterzwam - F2

broed
Spoppo

pakketten

pallets	x	pakketten	
5	x	40	200 x
totaal:			200

+ toevoegen

perforatie

1

4 pakket 2

3

afwijkende perforatie (zie opmerking)

transporteur*
VEME Specials BV

opmerking

Velden met een * zijn verplicht

Opslaan verwijderen Annuleren

Choose the requested delivery date. Please note that the definitive delivery date will be chosen by VEME Specials.

Choose your desired article, when the article that you would like to order does not appear in the list, please contact us.

Choose the desired spawn, when the spawn that you would like to order does not appear in the list, please contact us.

Choose the desired number of pallets x block until the required total is reached. When your blocks are sent via a combined transport, it can be the the number of blocks per pallet will be changed, of course after consulting you.

Choose the requested macro-perforation.

Choose your transport company, when **-eigen transport / CMR leeg-** is chosen, you are responsible yourself for transport.

Leave your remarks or requests for this particular order in this field.

When chosing "opslaan", the order is saved into the overview. When choosing "verwijderen" the order is removed.

Cultivation

Via the tab "cultivation" you have the option to view specific data of the order and to keep a crop registration. As soon as an order has been delivered, you will see it appear in this menu. By clicking on "modify" behind the order you can register yields or comments.

Customer portal (productie)

[overview](#) | [account](#) | [locations](#) | [orders](#) | [cultivation](#) | [log off](#)

overview registrations

filter

- all locations - | - all products - | | **filter**

week	no	delivered	location	article	spawn	blocks	delivered (kg)	efficiency	
10	1		VEME Specials	Grijze Oesterzwam - F3	Spoppo Sprint	0	0	-	modify
	8		VEME Specials	Grijze Oesterzwam - F3	Spoppo Sprint	0	0	-	modify !
11	5	05-12-2022	venhorst	Bio Roze Oesterzwam PP - F2	Roze	6	30	23.33 %	modify
12	3	22-03-2022	venhorst	Grijze Oesterzwam - F3	Etna	28	2310	-	modify !
13	2		venhorst	Bio Roze Oesterzwam PP - F2	Roze	0	0	-	modify
	6	16-03-2023	venhorst	Bio Roze Oesterzwam PP - F2	Roze	44	52	23.08 %	modify
	7		venhorst	Bio Roze Oesterzwam PP - F2	Roze	0	0	-	modify !
	9		VEME Specials	Grijze Oesterzwam - F3	Spoppo Sprint	0	0	-	modify !

By clicking the .pdf or .csv logo, the data can easily be exported for further analysis or usage in your own company systems.



Questions, Comments and Remarks

We hope that the information provided in this user manual helps to start working with our customer portal. During 2023 we will introduce additional features on this portal, so that you always have the right information available to achieve the best possible results on the substrates produced at VEME Specials.

When you have questions, comments or remarks, we can always be reached as you are used from us. We hope that this portal provides you with additional services and information, but it is not our intention to reduce the personal contact with you. Therefore below our contact details:

VEME Specials B.V.

Scheiweg 75

5241 XL Gemert

HOLLAND

General inquiries: info@vemespecials.nl

Financial department: administratie@vemespecials.nl

Telephone: +31 (0)85 – 773 76 56

CONTACT PERSONS

John Verbruggen: +31 (0)6 53 70 36 30

Marco Mezenberg: +31 (0)6 22 52 85 20



veme
specials b.v.

ORGANIC
SUBSTRATES

MUSHROOMS